



YOUR HOMECHOICE CLARIA REQUIRES A SOFTWARE UPGRADE

HOMECHOICE CLARIA SOFTWARE UPGRADE INSTRUCTIONS

These instructions will guide you through steps to download and install a software upgrade for your Homechoice Claria machine, and to prepare your machine for next use.



The software upgrade may occur at any stage within 2 weeks of your software upgrade date. Your Homechoice Claria will check for the software upgrade every time you turn it on, until the upgrade is completed. Your therapy can be completed as normal, before and after the software upgrade.



Please contact Baxter :

AUSTRALIA | 1800 229 837
(option **4**, option **2**, option **1**)
NEW ZEALAND | 0800 229 378

- If 2 weeks have passed and your machine has not upgraded
- If you have any questions about these instructions



Hand icon is used throughout these instructions to show where user interaction is required



The process will take approximately 30 minutes

A. SOFTWARE DOWNLOAD

1. On your software upgrade date, **turn off your machine after therapy**, as per your normal process
2. At a convenient time (allow 30 minutes), **turn your machine on**, ensuring the modem is connected and turned on

The standard Homechoice Claria screen will display, followed by **PLEASE WAIT**, and then **HELLO [YOUR NAME]**. Your machine will automatically check if the new software is available.

If the software download commences, a progress bar will appear, stating **PLEASE WAIT....**

PLEASE WAIT...

If the progress bar does not start within 5 minutes of turning on your machine, please try again at another time or on another day. You can proceed with your therapy or turn off your machine and start at step 2 at a convenient time.

3. Please **DO NOT** power off the machine while the download is in progress. Please allow 10-20 minutes for software download to occur. The duration will depend on modem signal strength.

The progress bar may not move during the software download phase, however, the download is occurring in the background. Your machine may also restart automatically during this process.

Once download has completed, the screen will show **NEW SOFTWARE RECEIVED/ UPGRADE WILL PROCEED**.





B. SOFTWARE INSTALLATION

After the screen displays **NEW SOFTWARE RECEIVED/UPGRADE WILL PROCEED**, software installation will automatically commence. 5 progress bars will be visible and will track progress during the installation process.



Upon completion of the software installation, the machine will re-start and the screen will display **SOFTWARE UPGRADE HAS OCCURRED**, and the machine will alarm continually.

C. PREPARING UPGRADED MACHINE FOR USE



Following software installation, your machine will be alarming continuously.

-  **1. Press**  to stop the alarms

The screen will display **THERAPY WAS RESET** and the device will again alarm continually.

-  **2. Press**  to stop the alarms

The screen will display **ENTER ACTIVATION CODE** along with your unique 10-digit patient activation code.



-  **3. Press**  to confirm your patient activation code

The screen will display **CONNECTING TO NETWORK** until communication is established. This may take 5 minutes to connect but may vary depending on the signal strength of the modem.

Once communication is established, the screen will display **CONFIRM CONFIGURATIONS**.

-  **4. Press** 



The screen will display **ARE YOU [YOUR NAME]?**



-  **5. Press**  to confirm your name

The screen will display **NEW PROGRAM RECEIVED/REVIEW NEW PROGRAM**.


-  **6. Press**  to confirm


The device will cycle through each of your program settings.

-  **7. Press**  to confirm each setting until **IS PROGRAM CORRECT?** is displayed.



-  **8. If all program settings were correct, press** 

The screen will display the cycle time and dwell time and then **PROGRAM ACCEPTED BY CYCLER** will display.

-  **9. Turn your machine off** using the switch on the back

-  **10. Turn your machine on again**

The machine will now power up with **HELLO [YOUR NAME]** on the display.

-  **11. Press**  and your machine can be used as normal

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